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**MILTON KEYNES**

**Who Says Recruitment Consultants Don't Care?**

Another act of chivalry from Active Resourcing proving that, when it comes to its candidates, at least one recruitment company does care.

Local recruitment consultants Active Resourcing placed a new candidate in a temporary role, but the paperwork containing the candidate's banking details got lost in the post so she couldn't be paid. The candidate called in a panic saying that if she didn't get paid she'd lose the job because she wouldn't be able to afford the petrol to drive to work: Active Resourcing went into 'rescue' mode.

Alex Horner, Senior Consultant at Active's Northampton office drove to the candidate like a knight in shining armour and paid her salary from his own pocket allowing her to continue working. Then he sorted out the paperwork problem. "Most recruitment agencies get tarred with the same brush," said Alex. "People think we don't care about our candidates and that we're only out for a 'quick buck', but that's just not true! The people we represent are an extension of our company so it's just as important to keep them happy as it is to keep the clients happy."

Active Resourcing keep in regular contact with their candidates, calling them every two weeks to ensure everything's running smoothly. This means that any problems that arise can be sorted out quickly, often before an employer is even aware there's a problem in the first place. The benefit for the candidate is having someone on their side to help if required, for the client Active Resourcing takes the stress out of managing the temporary employee.

Alex said, "Once, we placed a temporary candidate but she didn't get on well with the person assigned to train her. We identified the problem and suggest they assigned a different trainer. She was soon getting on like a house on fire. In fact, she took a permanent job there."

"Temporary workers sometimes get bad press about things such as reliability and commitment, so it's important we make sure everything runs smoothly," continued Alex. "There are so many recruitment agencies in this area, so we need to offer something more than the rest."

Active Resourcing was established in 2002 and is a privately owned, independent company that specialises in the recruitment of permanent, temporary and contract professionals. The company has offices in Milton Keynes, Northampton and Luton.